



2025

ANNUAL HIGHLIGHTS

Serving Crown Heights with Compassion, Reliability, and Care

Over the past year, the Crown Heights Jewish Community Council has continued to serve as a central address for help, guidance, and stability for our community. Through daily intake, case management, home visits, advocacy, and direct assistance, our team supported thousands of neighbors across a wide range of needs.



COMMUNITY IMPACT

30,105

Social Service Sessions

Interactions provided through intake, case management, home visits, pantry access, and crisis response.

6,554

Crown Heights Residents

Supported through housing, food, benefits, senior services, victim assistance, and stabilization services.

SENIOR SERVICES

Benefits, guidance, wellness calls, social connection, enrichment activities, and practical support to reduce isolation and promote stability.

4,500
Support Calls

1,800
Home Visits

FOOD PANTRY

Food access through weekly distributions, home deliveries, and walk-in pantry services supporting families, seniors, and individuals with essential needs..

20,000+
Distributions

HOLOCAUST SURVIVOR SUPPORT

Wellness check-ins, food assistance, home support, and compassionate services delivered with dignity to aging Holocaust survivors.

645
Support Calls

324
Home Visits

VICTIM ASSISTANCE

Trauma-informed support for victims of crime, including crisis response, compensation assistance, and coordination with law enforcement partners.

1,040
Victims Supported

HOUSING & UTILITY ASSISTANCE

Housing stabilization through rent assistance, utility shutoff prevention, tenant advocacy, and short-term crisis intervention services.

1,300
Housing Inquiries

WEATHERIZATION & HOME STABILITY

A specialized CHJCC department delivers energy-efficient upgrades—such as windows, insulation, lighting, appliances, and HVAC—for multifamily residential buildings.

495
Properties Supported

IMMIGRATION ASSISTANCE

Guidance and coordinated support for immigration matters, including green card and citizenship applications, referrals, and case navigation.

58
Clients Served

COMMUNITY ENGAGEMENT & ADVOCACY

Advocacy initiatives supporting public safety, government coordination, disaster response, civic engagement, and cross-community collaboration.

125
Advocacy Initiatives

2026 Outlook

Expanding Proactive Support and Opportunity



Apartment Finder

Connecting families to available housing through local landlord partnerships, housing listings, and individualized guidance to support stable and affordable housing placement.



Career & Workforce Support

Helping job seekers of all ages access employment pathways through job readiness support, referrals, training opportunities, and workforce resources.



Insurance & Financial Literacy

Strengthening household stability through access to insurance options, financial education, and guidance to support informed financial decision-making.



Legal Support & Referrals

Providing guidance and referrals to trusted legal partners when legal challenges arise, including housing, benefits, and family-related matters.



New CHJCC Website

Centralized access to services, resources, program information, and organizational updates, designed to improve navigation and engagement.



Community WhatsApp Group

Real-time updates and community communication to share resources, alerts, and important information with residents and stakeholders.



Community Representation

CHJCC is seeking committed community members to serve on local boards, councils, and neighborhood associations representing Crown Heights and advocating for neighborhood priorities. Community representation ensures local voices are heard in decision-making spaces that impact daily life. If you can serve in this capacity or would like to learn how, please reach out so CHJCC can guide, coordinate, and support your involvement.

New Initiatives Launched in 2025

New, expanded location to better serve community needs

Life Insurance Awareness Drive

Couples Support Office

AI Phone System and Intake System

Foundation Grants Division



Looking Ahead

As we move into 2026, CHJCC remains committed to proactively responding to urgent community needs while strengthening organizational systems, expanding access to essential services, and deepening partnerships across the neighborhood. Through thoughtful planning and responsible growth, CHJCC aims to build long-term stability, security, and opportunity for Crown Heights families and individuals, ensuring the community is supported today and prepared for the future.

Benefit Services Available Services @ CHJCC

Make an appointment today: (718) 771-9000



Health and Medical Coverage

Assisting with affordable health insurance and medical care.

Medicaid Essential Plan (EP)

Low-cost health coverage for New Yorkers who don't qualify for Medicaid but still meet income guidelines.

Medicare

Health insurance for people age 65+ or under 65 with qualifying disabilities.

MSP – Medicare Savings Program

Pays Medicare Part B premiums for eligible seniors or disabled individuals.

Pool Trust

Allows disabled or elderly individuals to qualify for Medicaid by depositing excess income into a trust used for their expenses.

OTC Cards – Over-the-Counter Benefit Cards

A monthly benefit card that seniors on certain insurance plans can use to buy health and essential items.



Income and Disability Assistance

Assisting with income support for seniors and disabled individuals.

Social Security (Retirement)

Monthly income for eligible seniors who have paid into the Social Security system.

SSD – Social Security Disability

Provides a monthly income to individuals who are unable to work due to a qualifying disability.

SSI – Supplemental Security Income

Monthly cash assistance for very low-income seniors or disabled individuals with limited resources.

Welfare (Public Assistance)

Cash assistance for low-income families and individuals who need help meeting basic living expenses and necessities.

SNAP – Supplemental Nutrition Assistance Program

Monthly benefit to help individuals and families buy groceries and food essentials.

Reduced Fare (MTA Half-Fare Program)

Provides discounted public transit fares for seniors and people with disabilities across the MTA system.

LifeLine Telephone Service

Discounted or free basic phone service for low-income households to maintain essential communication.



Emergency & Utility Assistance

Assisting with urgent heating, electric, and emergency costs.

One Shot Deal

Emergency financial help for unexpected expenses like rent arrears, utility shutoffs, or crises.

HEAP – Home Energy Assistance Program

Helps eligible households pay their heating bills.

Utility Payment Assistance (HeartShare)

Helps low-income households cover overdue electricity or gas bills.

Cooling Assistance Program

Provides an air conditioner or fan to households with a medical or vulnerability need during the summer.



Housing and Rent Support

Assisting renters with affordable housing options and programs.

SCRI – Senior Citizen Rent Increase Exemption

Freezes rent for qualifying seniors so landlords cannot raise it.

DRIE – Disability Rent Increase Exemption

Freezes rent for disabled renters who qualify based on disability and income.

Real Property Tax Credit (Renters' Credit)

Refundable New York State credit for low-income renters based on the property taxes indirectly paid through rent.



Homeowner Repair and Efficiency

Assisting homeowners with repairs, tax relief, and energy savings.

SCHE – Senior Citizen Homeowners Exemption

Lowers property taxes for eligible senior homeowners.

STAR – School Tax Relief Program

Reduces property taxes for eligible homeowners.

Weatherization Assistance Program

Helps reduce heating and energy costs through home improvements.

NYSERDA / Empower Program

Provides energy-efficiency upgrades for eligible households.

HERR – Heating Equipment Repair & Replacement Program

Covers repair or replacement of broken boilers or furnaces.